Klarstig

Customer Satisfaction (CSAT)

FICTIONAL EXAMPLE FOR ILLUSTRATION. NAMES, ADDRESSES AND NUMBERS ARE INVENTED.

Measure satisfaction, service quality and return intent, with a private results dashboard.

Overall, how satisfied are you with your experience? *

(Short answer - not filled in for this example)

How would you rate the quality of the service you received? *

Operations

How likely are you to work with us again? *

Definitely

What did we do well?

(Free-text answer - not filled in for this example)

What's one thing we could improve?

Check-in was quick and the staff were friendly. Clearer signs to the parking area would help.

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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