Klarstig

Customer Service Discount Approval

Summarize a proposed action and the information needed for a decision. Completion of this form records a request; it does not approve spending or authorize the action.

Contact and reference

Organization using this document

Your name or contact reference *

Email for a reply if needed

Information for this document

Decision requested *

Reason and expected benefit *

Amount requiring approval

Currency if an amount is entered

- ☐ USD
- ☐ EUR
- ☐ GBP
- ☐ CAD
- ☐ Other

Other currency code if selected

Decision needed by *

Alternatives considered

Effect of delay or refusal

Person or role responsible for approval *

Specific details

Customer order and proposed discount

Complete when relevant to this request.

Reason for the exception and effect on the agreed price

Operating context

Organization branch or team concerned

Complete when relevant to this request.

Local requirements and constraints relevant to this document

Team specific details

Customer service team queue or case reference

Complete when relevant to this request.

Response expectations escalation route and customer handover needs

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- Some questions become required only after certain answers. The printable version shows every question.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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