Klarstig

Customer Service Discount Approval

FICTIONAL EXAMPLE FOR ILLUSTRATION. NAMES, ADDRESSES AND NUMBERS ARE INVENTED.

Summarize a proposed action and the information needed for a decision. Completion of this form records a request; it does not approve spending or authorize the action.

Contact and reference

Organization using this document
Maple Street Community Center

Your name or contact reference *
Alex Rivera

Email for a reply if needed
alex.rivera@example.com

Information for this document

Decision requested *
(Free-text answer - not filled in for this example)

Reason and expected benefit *
(Free-text answer - not filled in for this example)

Amount requiring approval
250

Currency if an amount is entered
USD

Other currency code if selected
REF-2026-0147

Decision needed by *
November 14, 2026

Alternatives considered
(Free-text answer - not filled in for this example)

Effect of delay or refusal
(Free-text answer - not filled in for this example)

Person or role responsible for approval *
Program coordinator

Specific details

Customer order and proposed discount

Complete when relevant to this request.

(Short answer - not filled in for this example)

Reason for the exception and effect on the agreed price

The Saturday session started 20 minutes late because the room was double-booked; no other exceptions.

Operating context

Organization branch or team concerned

Complete when relevant to this request.

Maple Street Community Center

Local requirements and constraints relevant to this document

(Free-text answer - not filled in for this example)

Team specific details

Customer service team queue or case reference

Complete when relevant to this request.

Operations

Response expectations escalation route and customer handover needs

(Free-text answer - not filled in for this example)

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- Some questions become required only after certain answers. The printable version shows every question.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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