Klarstig

Customer Service Donor Updates Subscription

Choose the information you want to receive and your delivery preferences. The organization should explain how to change or stop the subscription.

Contact and reference

Organization using this document

Your name or contact reference *

Email for a reply if needed

Information for this document

Topics you would like to receive *

Preferred frequency *

- ☐ Weekly digest
- ☐ Monthly digest
- ☐ Major updates only

Preferred language *

- ☐ English
- ☐ French
- ☐ Spanish

Content format preference

- ☐ Brief summaries
- ☐ Detailed articles
- ☐ Both

Send the selected updates to the contact I provided *

Existing subscription reference if changing preferences

Specific details

Programs or causes you wish to follow

Complete when relevant to this request.

Preference for impact stories financial summaries or event notices

Operating context

Organization branch or team concerned

Complete when relevant to this request.

Local requirements and constraints relevant to this document

Team specific details

Customer service team queue or case reference

Complete when relevant to this request.

Response expectations escalation route and customer handover needs

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- No payment is taken by default. Online payment needs a connected payment account and is configured separately.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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