Klarstig

Customer Service Merchandise Return

FICTIONAL EXAMPLE FOR ILLUSTRATION. NAMES, ADDRESSES AND NUMBERS ARE INVENTED.

Identify the items being returned, their condition and the reason for return. The receiving team should confirm receipt and any next action.

Contact and reference

Organization using this document

Maple Street Community Center

Your name or contact reference *

Alex Rivera

Email for a reply if needed

alex.rivera@example.com

Information for this document

Original order loan or rental reference *

REF-2026-0143

Items identifiers and quantities being returned *

Two boxes of children's winter coats (sizes 4-10) and three unopened packs of socks.

Reason for return *

(Free-text answer - not filled in for this example)

Condition at return *

Unused

Planned or actual return date *

November 14, 2026

Return method *

Drop off

Requested next action *

Replacement

Shipment tracking or handover reference

REF-2026-0150

Specific details

Products item codes sizes and colors

Complete when relevant to this request.

REF-2026-0151

Accessories missing items damage and handover arrangements

Two boxes of children's winter coats (sizes 4-10) and three unopened packs of socks.

Operating context

Organization branch or team concerned

Complete when relevant to this request.

Maple Street Community Center

Local requirements and constraints relevant to this document

(Free-text answer - not filled in for this example)

Team specific details

Customer service team queue or case reference

Complete when relevant to this request.

Operations

Response expectations escalation route and customer handover needs

(Free-text answer - not filled in for this example)

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- No payment is taken by default. Online payment needs a connected payment account and is configured separately.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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