Klarstig

Customer Service Shipping Claim

FICTIONAL EXAMPLE FOR ILLUSTRATION. NAMES, ADDRESSES AND NUMBERS ARE INVENTED.

Describe a loss, expense or service issue and provide the evidence supporting your claim. Submitting a claim does not establish eligibility or guarantee reimbursement.

Contact and reference

Organization using this document
Maple Street Community Center

Your name or contact reference *
Alex Rivera

Email for a reply if needed
alex.rivera@example.com

Information for this document

Order policy or account reference *
REF-2026-0143

Date of the event or expense *
November 14, 2026

What happened *
A visitor slipped on a wet floor near the entrance at 10:15 a.m. No injury; the area was dried and a warning sign placed.

Amount claimed *
250

Currency *
EUR

Other currency code if selected
REF-2026-0148

Resolution requested *
(Free-text answer - not filled in for this example)

Receipts photographs or other evidence
example-document.pdf (fictional attachment)

Attach separately - uploads work in the online form only.

Previous contact and reference
(Free-text answer - not filled in for this example)

Specific details

Shipment reference carrier and delivery date

Complete when relevant to this request.

November 14, 2026

Packages affected condition delivery evidence and requested remedy

Photos of the entrance (3), the November sign-in sheets and the maintenance ticket MT-2026-0142.

Operating context

Organization branch or team concerned

Complete when relevant to this request.

Maple Street Community Center

Local requirements and constraints relevant to this document

(Free-text answer - not filled in for this example)

Team specific details

Customer service team queue or case reference

Complete when relevant to this request.

Operations

Response expectations escalation route and customer handover needs

(Free-text answer - not filled in for this example)

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- No payment is taken by default. Online payment needs a connected payment account and is configured separately.
- File uploads work online only. The printable version lists the documents to attach but cannot collect them.
- Some questions become required only after certain answers. The printable version shows every question.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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