Klarstig

Net Promoter Score (NPS)

FICTIONAL EXAMPLE FOR ILLUSTRATION. NAMES, ADDRESSES AND NUMBERS ARE INVENTED.

Measure loyalty with a 0-10 recommendation score, score-based follow-up questions, and a private NPS dashboard.

How likely are you to recommend [Organization] to a friend or colleague? *

Maple Street Community Center

What's the main reason for your score? *

(Free-text answer - not filled in for this example)

What's the one thing we could do that would most improve your experience?

Three years sorting donations and running intake at a food pantry. Current first-aid certificate. Comfortable with spreadsheets and speaking with the public.

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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