Klarstig

Retail & E-commerce Onboarding Quiz

FICTIONAL EXAMPLE FOR ILLUSTRATION. NAMES, ADDRESSES AND NUMBERS ARE INVENTED.

Use this short knowledge check to discuss sound working practices. Choose one answer for each scenario and explain how you would apply the guidance in your role.

Contact and reference

Organization using this document

Maple Street Community Center

Your name or contact reference *

Alex Rivera

Email for a reply if needed

alex.rivera@example.com

Information for this document

Learner name or reference *

Alex Rivera

When instructions are unclear what should you do first *

Skip the task without telling anyone

What is the best way to document a completed task *

Mark complete before checking the result

A new colleague asks to use your account while waiting for access what should you do *

Share your password temporarily

How should you confirm that onboarding is complete *

Check required tasks access and the agreed handover with the responsible person

How will you apply these principles to your work *

(Free-text answer - not filled in for this example)

Specific details

Role or service being introduced

Complete when relevant to this request.

Program coordinator

Information access and support needed to begin

(Free-text answer - not filled in for this example)

Operating context

Store channel or order reference

Complete when relevant to this request.

REF-2026-0151

Items stock delivery return and customer communication needs

Two boxes of children's winter coats (sizes 4-10) and three unopened packs of socks.

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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