

Shoe Repair Shop - Visitor Wayfinding Walkthrough

FICTIONAL EXAMPLE FOR ILLUSTRATION. NAMES, ADDRESSES AND NUMBERS ARE INVENTED.

Record where visitors lose their way and which directional information needs improvement. Setting: Shoe Repair Shop.

Contact and reference

Name or team reference *

Alex Rivera

Reply email, if needed

alex.rivera@example.com

Date of record *

November 14, 2026

Visitor Wayfinding Walkthrough

Starting point and intended destination *

Example answer

Decision points where directions were unclear *

Two to three sentences describing the situation, what has already been tried and what outcome is needed, so the reviewer can act without follow-up questions.

Obstructions or conflicting signs encountered *

Two to three sentences describing the situation, what has already been tried and what outcome is needed, so the reviewer can act without follow-up questions.

Suggested changes and a route to test again

The Saturday session started 20 minutes late because the room was double-booked; no other exceptions.

Shoe Repair Shop

Repair-ticket reference and workbench *

REF-2026-0147

Footwear type, sole material or replacement component *

Example answer

Adhesive curing, colour matching or collection arrangements

Two to three sentences describing the situation, what has already been tried and what outcome is needed, so the reviewer can act without follow-up questions.

Ownership and follow-up

Team or role responsible for the next action

Program coordinator

Target follow-up date

November 14, 2026

Current state of this record *

Open for review

Next action and completion evidence

Replaced the faulty door latch on 14 November; next review of the entrance checklist is due 1 December.

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

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