Klarstig

Walking Tour Operator - Service Recovery Follow-up

Check whether an agreed service correction addressed the reported problem. Setting: Walking Tour Operator.

Contact and reference

Name or team reference

Reply email, if needed

Date of record *

Service Recovery Follow-up

Earlier issue or case reference *

Correction that was agreed and delivered *

What now works and what remains unresolved *

Preferred next contact or practical follow-up

Walking Tour Operator

Tour route and departure reference *

Guide pack, stop location or group marker involved *

Walking pace, route diversion or meeting-point visibility

Ownership and follow-up

Team or role responsible for the next action

Target follow-up date

Current state of this record *

- ☐ Open for review
- ☐ Waiting for information
- ☐ Next action agreed
- ☐ Completed and checked

Next action and completion evidence

Limitations and what needs setup

- Submitting the form records the answers in your workspace. It does not approve, schedule, charge or reply on its own unless you add that step to the workflow.
- Email notifications, approval routing, document generation and connections to other systems are available but not switched on until you configure them.

Want help tailoring this form? Free, Starter and Pro include five personal setup sessions, up to 30 minutes each, per new organization.

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